NOMURA

Nomura Wealth Management ePlatform Login Instructions

Dear Valued Client,

Thank you for choosing to use the Nomura Wealth Management ePlatform (the "ePlatform"). These instructions are a step-by-step guide on establishing and logging-in using your own RSA SecurID Token via your desktop, smartphone or tablet.

If you are a first time user without PIN set-up, please start from "**1. Setting-up Your RSA SecurID Token PIN**". If you have your PIN set-up already, please start from "**2. Logging-in Using Your RSA SecurID PIN and Token**".

1. Setting-up Your RSA SecurID Token PIN

When you first log-in to the ePlatform, you will need to follow the steps below to set-up your RSA SecurID Token PIN.

Step A Navigate to ePlatform login

• Visit <u>https://www.nomuranow.com</u> via a web browser*.

Step B Launch ePlatform

Scroll down to the 3rd section to locate "Our Services". If you
do not see "Nomura Wealth Management ePlatform" box,
scroll to the right to locate it. Click on the "Launch Service".



Step C Type in log-in information

• A dialog box, as shown below, will appear.

	RSA Secure Login	
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and realing.		
asscode		

- Confirm "RSA Secure Login" is selected. If not, please select.
- Enter your **Username** and the **6-digit code** on your RSA SecurID Token as Passcode.



Click "LOGIN".



• A new dialog box will appear, as shown below.



- Enter a **4-digit PIN**. The 4-digit PIN cannot contain any characters other than numbers and **cannot be the same as any of your previous five PINs**.
- · Click "SUBMIT".

Step E Wait for your new PIN renewed into the system.

 Below new dialog box will appear for asking wait 60 seconds at most to renew the RSA PIN.



• Click enabled 'Continue' Button after count down finished.







Step F Log-in using your new PIN and Token

• Enter your Username and the 10-digit Passcode using [Your 4-digit PIN] + [6-digit code shown on your Token]

	RSA Secure Login	
	×	
Please enter the re	equested Nomura Now login details.	
lser Name		
1-2		_
asscode		
		_

• Click "SUBMIT".

Step G Accept Disclaimer and Terms & Conditions

- Once your login is successful, a dialog box with the Nomura Now Disclaimer will appear. Please read the Nomura Now Disclaimer and if you agree to these terms, click "Agree" and move on to step 2 below. If you do not agree, click "Disagree" and contact your wealth manager.
- Please read the Terms & Conditions of the ePlatform which appears in the next dialog box and if you agree to these terms, click "Accept" and you will be directed to the ePlatform homepage. If you do not agree, click "Cancel" and contact your wealth manager.

2. Logging-in Using Your RSA SecurID PIN and Token

Step A Navigate to ePlatform login

• Visit <u>https://www.nomuranow.com</u> via a web browser*.



Scroll down to the 3rd section to locate "Our Services". If you
do not see "Nomura Wealth Management ePlatform" box,
scroll to the right to locate it. Click on the "Launch Service".



Step C Type in log-in information

• A dialog box, as shown below, will appear.

Nomura Now Login
RSA Secure Login
Please enter the requested Nomura Now login details. User Name I Passcode
LOGIN
Need help with logging in?

- Confirm "RSA Secure Login" is selected. If not, please select.
- Enter your Username and the 10-digit Passcode using [Your 4-digit PIN] + [6-digit code shown on your Token] For example, if your 4-digit RSA SecureID PIN is 1234, and the 6-digit code shown on your RSA SecurID Token is 159759, the Passcode you will need to enter is 1234159759.



 Click "LOGIN" and you will be redirected to the homepage of the ePlatform

3. Redirect to ePlatform homepage

- You will be redirected to the ePlatform homepage. Depending on your devices, a screen-fit view will be displayed.
- Please always log-out after you use ePlatform.

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Client Account List	Scheduled ePlatform maintenance – 21st Nov 2020					
Advice / Confirmation	28 October 2020 01:54 pm (General)					
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> Portfolio List	Portfolio Summary					
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> Asset Allocation	Summary for date (Daily): 08/03/21		Foreign Exc	hange Rates		
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FAQs	Cash	92,044.35	GBP/USD	1.3839	USD/GBP	0.7226
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Quick Links						
Nomura Awards and R ankings						

Desktop Homepage



Smartphone/Tablet Homepage



Appendix: Trouble shooting

Error 1: The PIN you entered contained special characters.

• Please re-enter a 4-digit number and Click "Submit".

Nomura Now Login
RSA Secure Login
Please choose a new 4 digit SecurID Token PIN. (Your new PIN cannot contain any characters other than numbers and cannot be the same as any of your previous five PINs.)
New PIN
SUBMIT
The PIN you entered contained special characters such as !"£\$%^&*().

Error 2: The PIN you entered is invalid.

• You may be using one of the five previously used PINs or PINs other than 4-digits.

Nomura Now Login
RSA Secure Login
Please enter the requested Nomura Now login details. User Name
1
Passcode
LOGIN
Need help with logging in?
The PIN you entered is invalid.
Please try again.

Remarks:

* Supported browsers include

Internet Explorer 11+;
Chrome 72+;
Firefox 65+;

* Supported smart phones include

Android 5.0+
iOS 7+

Error 3: The PIN and Passcode combination you entered is invalid

• Please enter your **Username** and the **10-digit Passcode** using and click "Login" to try again.

[Your 4-digit PIN] + [6-digit code shown on your Token]

N	omura Now Login
	RSA Secure Login
Please en User Name	ter the requested Nomura Now login details.
Passcode	
	LOGIN
Need help wi	th logging in?
The PIN	and Passcode combination you entered is invalid.
Please t	y again.

Error 4: Your login attempt has failed.

- Your account maybe locked, please try again after 30 minutes.
- Your PIN is set already, but a wrong PIN was provided, please check with your RM for resetting the PIN.

Nomura Now Login
RSA Secure Login
Please enter the requested Nomura Now login details. User Name
1
Passcode
LOGIN
Need help with logging in?
Your login attempt has failed.
The details you have entered are incorrect. If you have a valid account, but are having trouble logging in, please contact your regional <u>Helpdesk</u> for encidence.