

## Nomura Wealth Management ePlatform Token Renewal Instructions

Dear Valued Client,

Thank you for choosing to use the Nomura Wealth Management ePlatform (the “ePlatform”). Your RSA SecurID token is due for renewal, and a new RSA SecurID token has been prepared and delivered to you. These instructions are a step-by-step guide on establishing and logging-in ePlatform after received the new RSA SecurID Token.

Please start from “1. Logging-in Using Your New RSA SecurID Token”.

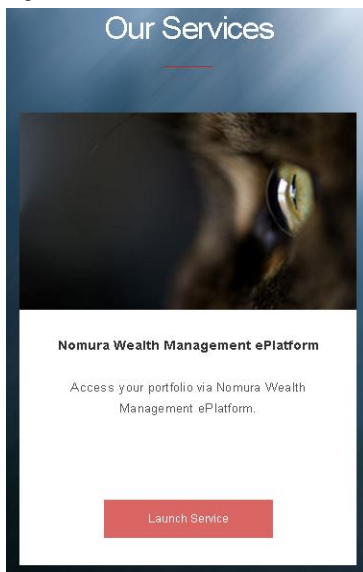
### 1. Setting-up Your RSA SecurID Token PIN

#### Step A Navigate to ePlatform login

- Visit <https://www.nomuranow.com> via a web browser\*.

#### Step B Launch ePlatform

- Scroll down to the 3<sup>rd</sup> section to locate “Our Services”. If you do not see “Nomura Wealth Management ePlatform” box, scroll to the right to locate it. Click on the “Launch Service”.



#### Step C Type in log-in information

- A dialog box, as shown below, will appear.

- Enter your **Username** and the **10-digit Passcode** using **[Your existing 4-digit PIN] + [6-digit code shown on your new Token]**

For example, if your existing 4-digit RSA SecureID PIN is **1234**, and the 6-digit code shown on your new RSA SecurID Token is **159759**, the Passcode you will need to enter is **1234159759**.



- Click “LOGIN”

## 2. Redirect to ePlatform homepage

- You will be redirected to the ePlatform homepage. Depending on your devices, a screen-fit view will be displayed.
- Please always log-out after you use ePlatform.

**Portfolio Summary**

Summary for date (Monthly): 08/03/21  
 Summary for date (Daily): 08/03/21

Asset	VALUE(USD)
Bonds *	3,742,446.50
Equities	142,324.72
Cash	92,044.35
<b>Gross Asset Value:</b>	<b>3,976,815.57</b>
<b>Net Asset Value:</b>	<b>3,976,815.57</b>

**Foreign Exchange Rates**

Values as indicated in the statement are based on the following exchange rates:

AUD/USD	0.7679	USD/AUD	1.3023
CAD/USD	0.7892	USD/CAD	1.2672
EUR/USD	1.1892	USD/EUR	0.8409
GBP/USD	1.3839	USD/GBP	0.7226
HKD/USD	0.1285	USD/HKD	7.7669
JPY/USD	0.0092	USD/JPY	108.4000
MYR/USD	0.2442	USD/MYR	4.0955
NZD/USD	0.7143	USD/NZD	1.3999
SGD/USD	0.7427	USD/SGD	1.3464
CHF/USD	1.0732	USD/CHF	0.9318

Notes:  
 - This statement provides summarized portfolio information using value date basis at the specified date in your reference currency.

Notes:  
 The above exchange rates are for indicative purposes only and should not be construed as actual exchange rates at which any currency may be converted.

Desktop Homepage

**NOMURA | NOW**

Wealth Management ePlatform

As of Date: 26/02/21

Portfolio Summary | Asset Allocation | Movement | eStatements

Announcements | Quick Links | Market >>

18 February 2021 03:18 pm (General)  
Scheduled ePlatform maintenance – 20th Feb 2021

05 February 2021 11:29 am (General)  
Scheduled ePlatform maintenance – 6th Feb 2021

20 November 2020 03:25 pm (General)  
Scheduled ePlatform maintenance – 21st Nov 2020

28 October 2020 01:54 pm (General)  
Updated ePlatform Web Address

More

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Smartphone/Tablet Homepage

## Appendix: Trouble shooting

### Error 1: The PIN you entered contained special characters.

- Please re-enter a 4-digit number and Click "Submit".

**Nomura Now Login**

RSA Secure Login

Please choose a new 4 digit SecuriD Token PIN.  
(Your new PIN cannot contain any characters other than numbers and cannot be the same as any of your previous five PINs.)

New PIN

.....

SUBMIT

The PIN you entered contained special characters such as !"£\$%^&\*().

(1)

### Error 2: The PIN you entered is invalid.

- You may be using one of the five previously used PINs or PINs other than 4-digits.

**Nomura Now Login**

RSA Secure Login

Please enter the requested Nomura Now login details.

User Name

Passcode

LOGIN

Need help with logging in?

The PIN you entered is invalid.  
Please try again.

### Error 3: The PIN and Passcode combination you entered is invalid

- Please enter your **Username** and the **10-digit Passcode** using and click "Login" to try again.  
[Your 4-digit PIN] + [6-digit code shown on your Token]

**Nomura Now Login**

RSA Secure Login

Please enter the requested Nomura Now login details.

User Name

Passcode

LOGIN

Need help with logging in?

The PIN and Passcode combination you entered is invalid.  
Please try again.

### Error 4: Your login attempt has failed.

- Your account maybe locked, please try again after 30 minutes.
- Your PIN is set already, but a wrong PIN was provided, please check with your RM for resetting the PIN.

**Nomura Now Login**

RSA Secure Login

Please enter the requested Nomura Now login details.

User Name

Passcode

LOGIN

Need help with logging in?

Your login attempt has failed.  
The details you have entered are incorrect. If you have a valid account, but are having trouble logging in, please contact your regional [Helpdesk](#) for assistance.

### Remarks:

\* Supported browsers include

- Internet Explorer 11+;
- Chrome 72+;
- Firefox 65+;

\* Supported smart phones include

- Android 5.0+
- iOS 7+