

Nomura Now

Duo MFA User Guide

Securing Client Portal Login Access

Global Markets
Prime Services

September 2024

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Connecting Markets East & West

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Nomura Prime Portal: Enhanced Security with Multi-Factor Authentication

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Nomura has implemented Cisco Duo Multi-Factor Authentication (MFA) to enhance security for Prime Portal access via Nomura Now. This system utilizes a mobile application to verify user identity during the login process.

Key Points:

- 1. Enrollment Process:** Upon MFA activation by Client Service, users will be prompted to self-enroll in Duo at their next login. This involves downloading the Cisco Duo mobile application and scanning a provided QR code to establish a Nomura-specific account.
- 2. Authentication Procedure:** Post-enrollment, login requires entering a user ID followed by approving a notification on the registered mobile device. This two-step process ensures enhanced security for all subsequent logins.
- 3. Device Management:** In the event of a lost or replaced device, users must contact Client Service to initiate a device reset. This will prompt re-enrollment at the next login attempt.
- 4. Alternative Login Options:** a) To revert to credential-based login, users may request Duo revocation through Client Service. b) Temporary bypass codes are available via Client Service for situations where the registered device is temporarily inaccessible.

For any queries or assistance regarding the MFA system, please contact our Client Service team.



First time Duo MFA Client Enrollment - Credentials User

Once Client Service confirms you are setup for Duo, you will be redirected to the enrollment page on your next login.

Login with Username and Password

Nomura Now Login

Password Login MFA Login

Please login with your User Name and Password.

User Name

2fatest1

Password

.....

I am on a secure computer(tick this checkbox only if this computer is secure and only used by you).

LOGIN

Need help with logging in? Forgotten your Password?



Select Start DUO Enrollment

DUO Enrollment

Welcome to DUO: Secure your account with DUO Multi-Factor Authentication.

Please take a moment to set up DUO MFA :

1. Click '**Start DUO Enrollment**' below
2. Follow the simple steps to complete device setup on external DUO portal

To protect your account, please complete DUO Enrollment at the earliest. Skip enrollment will no longer be available after **14** days.

START DUO ENROLLMENT

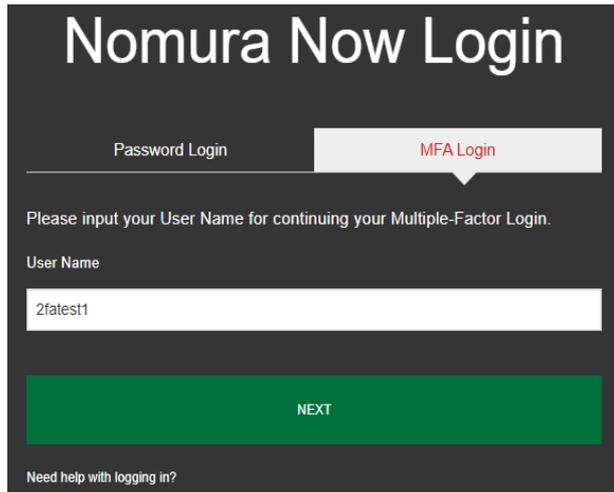
SKIP

Enrollment can be deferred by selecting '**Skip Duo Enrollment**'. This option is available for 14 days, after which you will be redirected to login via DUO.



First time Duo MFA Client Enrollment - RSA SecurID User

Once Client Service confirms that you are setup for Duo, you will be automatically redirected to the enrollment page on your next login attempt. The login tab has been renamed from "RSA Secure Login" to "MFA Login" to accommodate both RSA and Duo authentication methods.



Nomura Now Login

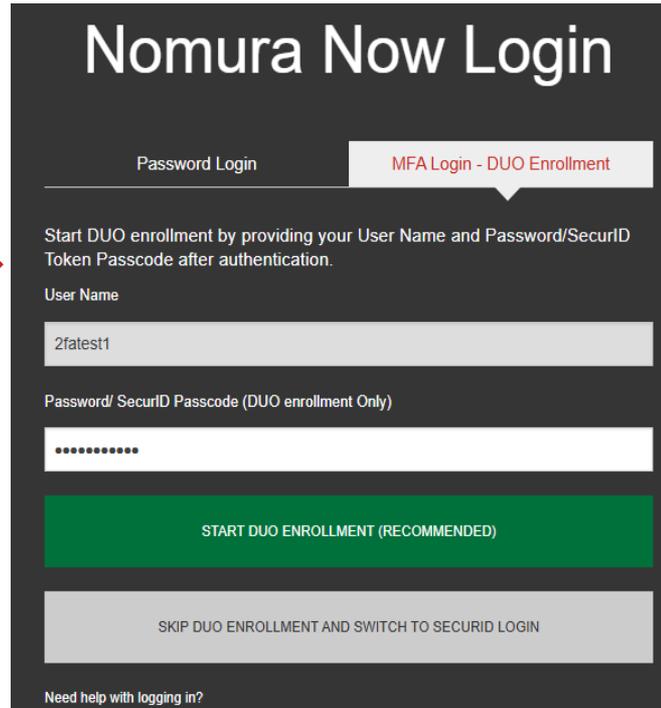
Password Login | **MFA Login**

Please input your User Name for continuing your Multiple-Factor Login.

User Name

NEXT

[Need help with logging in?](#)



Nomura Now Login

Password Login | **MFA Login - DUO Enrollment**

Start DUO enrollment by providing your User Name and Password/SecurID Token Passcode after authentication.

User Name

Password/ SecurID Passcode (DUO enrollment Only)

START DUO ENROLLMENT (RECOMMENDED)

SKIP DUO ENROLLMENT AND SWITCH TO SECURID LOGIN

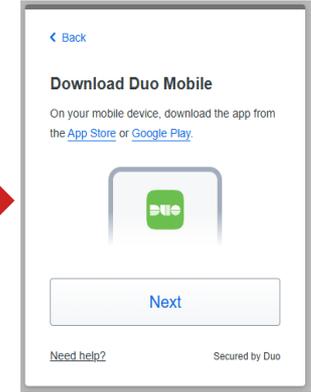
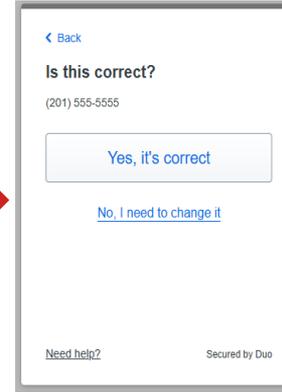
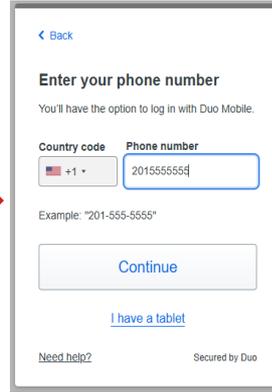
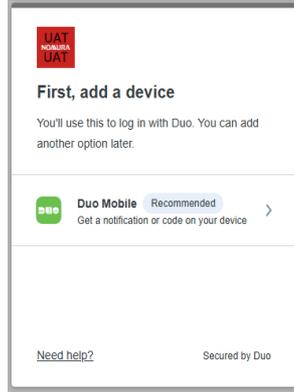
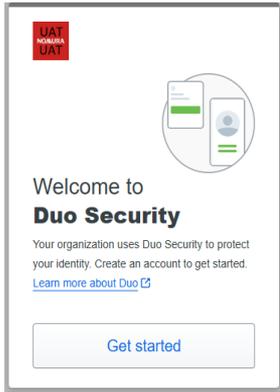
[Need help with logging in?](#)

Enrollment can be deferred by selecting '**Skip Duo Enrollment**'. This option is available for 14 days, after which you will be redirected to login via DUO.

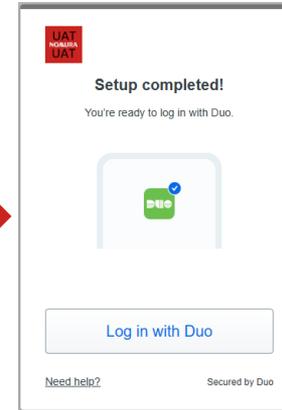
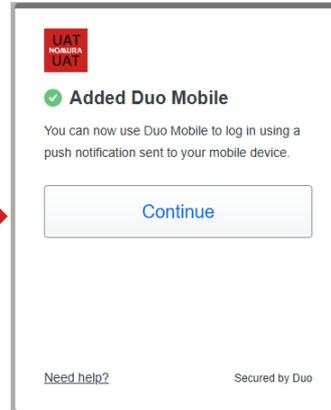
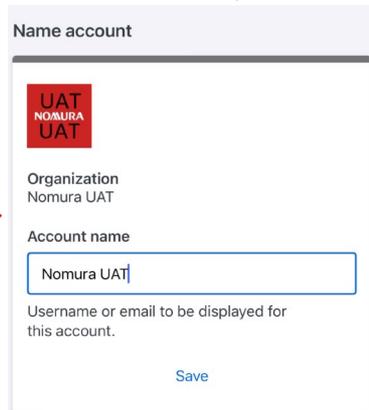
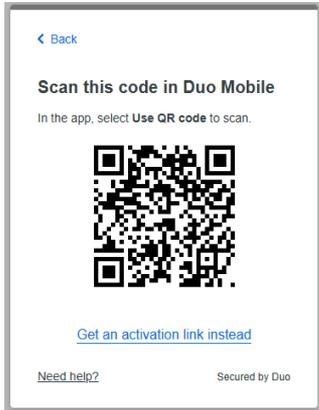


First time Duo MFA Client Enrollment - Self-service Registration

Follow the instructions on your screen and device to register your device with Duo.

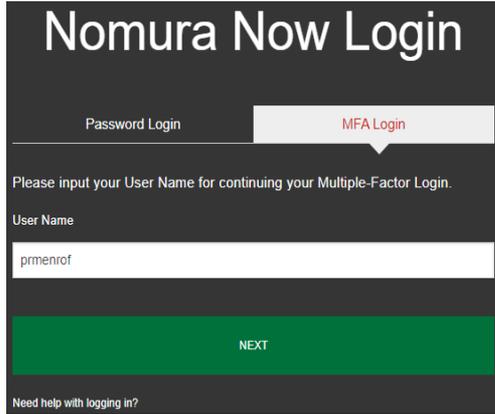


Save an account on your device



Duo MFA Login - Client login via Duo Push

Select MFA Login and input Username



Nomura Now Login

Password Login | **MFA Login**

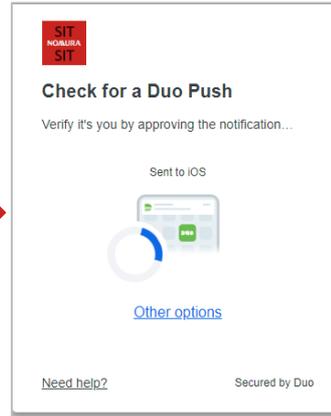
Please input your User Name for continuing your Multiple-Factor Login.

User Name

prmenrof

NEXT

Need help with logging in?



SIT
NOMURA
SIT

Check for a Duo Push

Verify it's you by approving the notification...

Sent to iOS

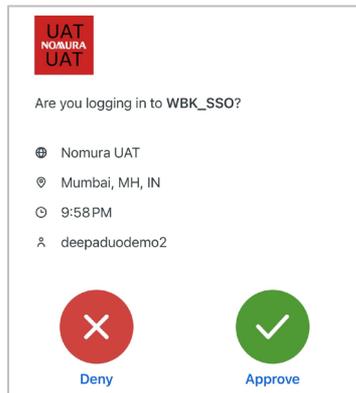


[Other options](#)

[Need help?](#) | Secured by Duo

The most common method to login is by approving a push notification on your Duo Mobile App.

Approve the push on phone

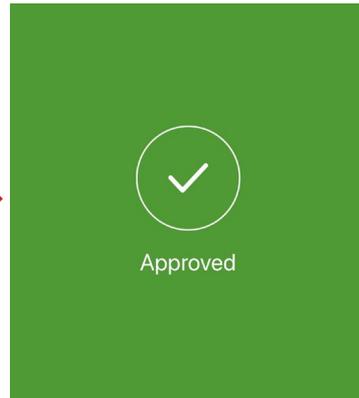


UAT
NOMURA
UAT

Are you logging in to WBK_SSO?

- Nomura UAT
- Mumbai, MH, IN
- 9:58 PM
- deepaduodemo2

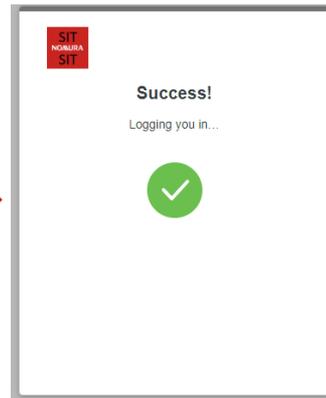
Deny | Approve



Approved



Duo MFA Verification Success



SIT
NOMURA
SIT

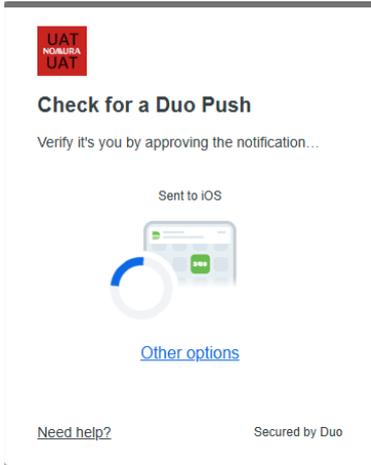
Success!

Logging you in...

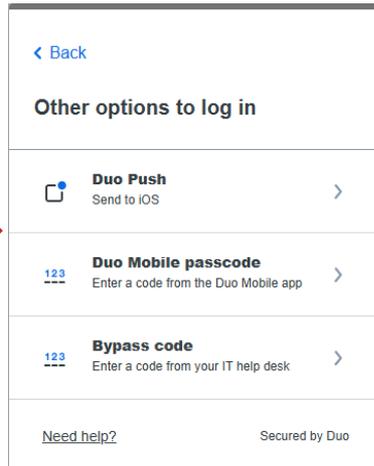


Duo MFA Login - Client login via Passcode: Mobile App

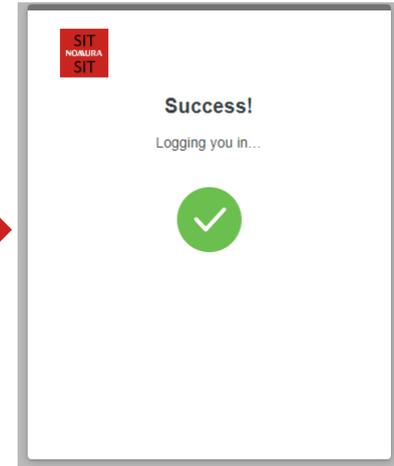
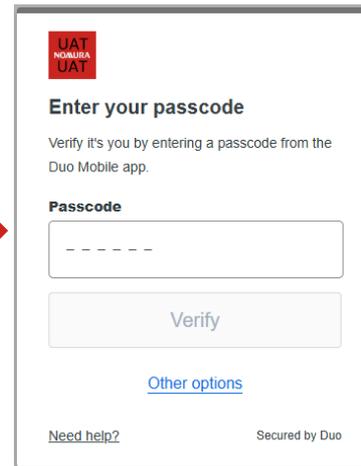
Select Other options



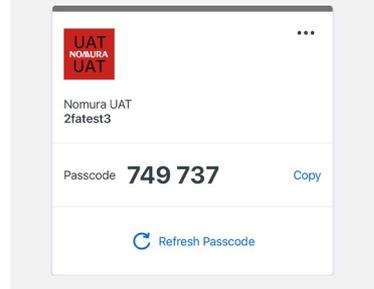
Select Duo Mobile passcode



Enter Passcode from the Duo mobile app



Note Passcode from the Duo mobile App



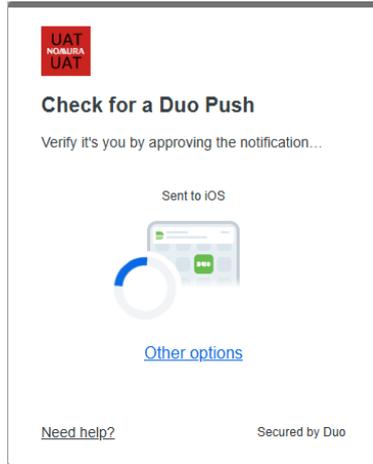
You can also login by entering a Passcode from your Duo Mobile App.



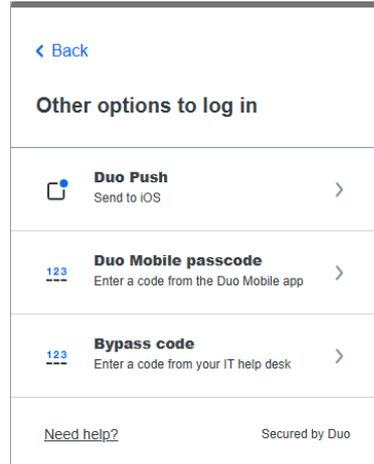
Duo MFA Login - Client login via Bypass Code

You can contact [Client Service](#) to generate a Bypass Code for temporary login access.

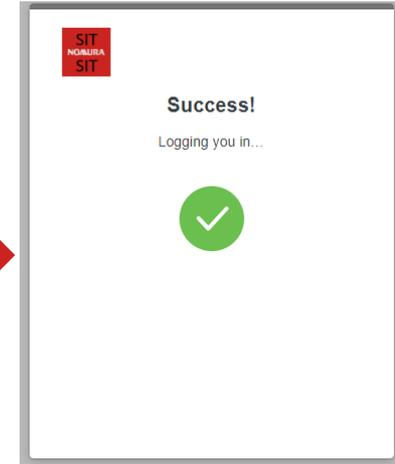
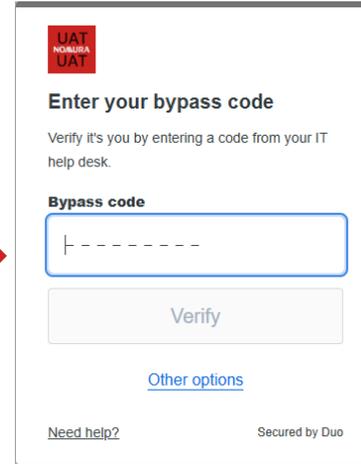
Select Other options



Select Bypass Code



Contact [Client Service](#) and enter the Bypass code provided



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For any queries or assistance regarding Multi-Factor Authentication, please contact our **Client Service** team.