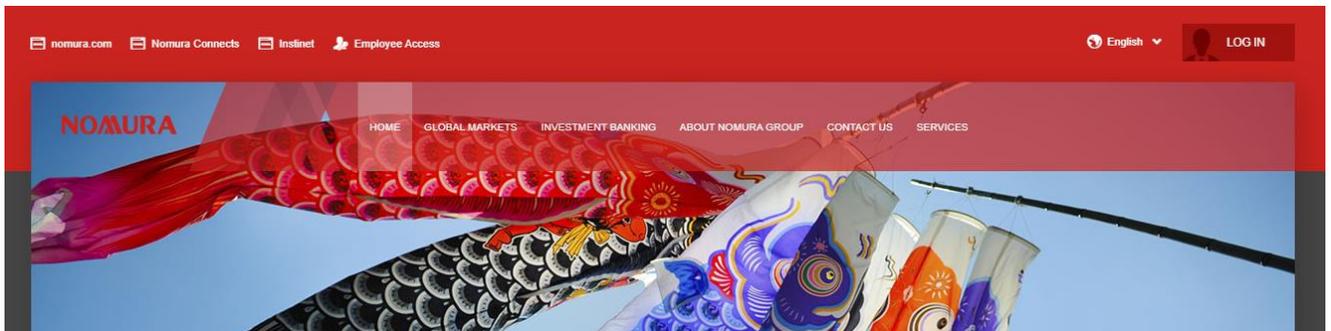


Nomura Now

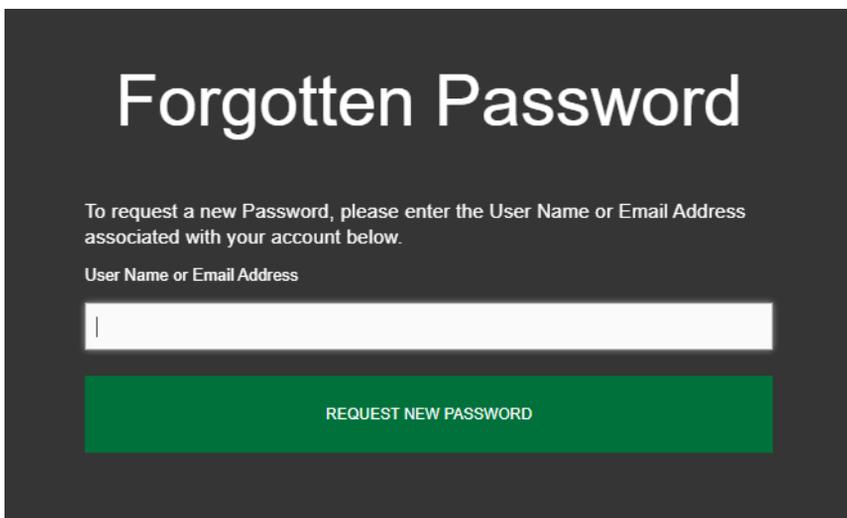
Reset Password Procedure

This guide assumes you are not logged in and you need to reset you password as you have forgotten it. You will need access to the email account that your Nomura Now user account is associated with in order to proceed.

From the Nomura Now website, click the “LOG IN” button top right of the screen as shown below.



On the login screen which appears, do not enter any credentials, click the link: “Forgotten password?” You will then be taken to the screen below.



The image shows a dark-themed form titled "Forgotten Password". Below the title, it says: "To request a new Password, please enter the User Name or Email Address associated with your account below." There is a text input field labeled "User Name or Email Address" with a vertical cursor. Below the input field is a green button with the text "REQUEST NEW PASSWORD".

Enter either your assigned User Name or Email Address associated with your account into the only field. When complete, click the “REQUEST NEW PASSWORD” button to submit the form securely to Nomura Now.

You will then see a screen which informs you that we are processing your request.

We will send you an email which contains further steps to complete, should the account details you have entered be a valid.

Once you receive the email, you can click on “[click here](#)” link back to the Nomura Now website to load the password reset form. This email link will expire in 24 hours from requesting it.

Nomura | Now Password Reset

August 24, 2020

Dear ,

You are receiving this email because we have received your password reset request.

User Id :

Please [click here](#) to access the Nomura Now system and set a new password. This link will expire within 24 hours.

Until you change your password your current password will remain valid. If you have remembered your password you may continue to use it and this email should be deleted.

To protect your privacy, do not share your account login information with anyone.

Nomura International plc

www.nomuranow.com

After landing back on the Nomura Now website, complete both the “New Password” and “Confirm New Password” fields with a new password, which conforms to the rules on the screen.

When satisfied you have completed both fields correctly, click the “SET PASSWORD” button to securely submit your updated password to Nomura Now. You will then be able to log in using the updated password.



Nomura Now : Password Reset

Please enter a new Password below.

The Password must be:

- A minimum of 6 characters in length
- It must include letter and number characters
- The Password cannot be the same as your first name or surname

Your account will be locked after 5 failed login attempts.

User Name or Email Address

New Password

Confirm your new Password

SET PASSWORD